

Digital Marketing Solutions, Inc.

Web Design Services, Internet & SEO Marketing, Web Application Development & CD/DVD Marketing.

This proposal contains confidential information. Please do not share with our competitors.

TECHNICAL SUPPORT SERVICE CONTRACT

Tech Support: <http://support.digitalmarketingsolution.com>

West Michigan Phone: (616) 281-1740

East Michigan Phone: (248) 275-5692

Outside Michigan & U.S. Toll-Free: 1-(877) 639-9813

Fax: (616) 588-5999

E-mail: info@digitalmarketingsolution.com

ALL TECH SUPPORT WITHOUT TECH SUPPORT SERVICE PLAN WILL BE CHARGE AT THE \$75 PER HOURLY U.S. RATE AFTER 30 OR 45 DAYS FREE SUPPORT EXPIRED.

GOLD PLAN - \$2,499 (an average of \$24.99 per hour)

Up to 100 man hours per year including, but not limited to, the following support services:

1. Email maintenances and supports
2. General website updates & maintenances
3. Programming updates and fixes

SILVER PLAN - \$1,499 (an average of \$29.98 per hour)

Up to 50 man hours per year including, but not limited to, the following support services:

4. Email maintenances and supports
5. General website updates & maintenances
6. Programming updates and fixes

BRONZE PLAN - \$499 (an average of \$38.38 per hour)

Up to 13 man hours per year including, but not limited to, the following support services:

7. Email maintenances and supports
8. General website updates & maintenances
9. Programming updates and fixes

Digital Marketing Solutions LLC

139 Luray Ave N.W. Grand Rapids, MI 49504

Local: 616.281.1740 Toll-Free 1.877.639.9813 Fax 616.588.5999

Web: www.digitalmarketingsolution.com Email: info@digitalmarketingsolution.com



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TECH SUPPORT SERVICE CONTRACT AUTHORIZATION

By signing this, I hereby agreed to the above TECH SUPPORT SERVICE CONTRACT between Digital Marketing Solutions LLC and my company which I am legally authorized to represent. The service plan option I selected is

All service plans will be automatically renewed after your plan is exhausted or expired unless requested in writing to cancel by customer prior to 15 days. Terms, conditions and price are subjected to change . Digital Marketing Solutions LLC will seek your pre-approval for any tech support request that we determined exceeded 5 man hours. You can submit a request to see your balance once per month.

You can send this back via email at info@digitalmarketingsolution.com or fax it to 616-588-5999 WITH YOUR SERVICE CONTRACT.

Customer	Service Provider
	Digital Marketing Solutions LLC
	6633 South Division Ave. S.E.
	Grand Rapids, MI 49508
	616-281-1740
	Phillip Nguyen
	Monday, October 24, 2011



Digital Marketing Solutions LLC

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